

-----Original Message-----

From: Lynne Bonino
To: Pat Gulliford
Subject:
Sent: Jan 31, 2012 2:44 PM

January 31, 2012

Dear Pat,

Just a note to tell you how much we are enjoying the reverse osmosis system Puronics installed in our home! The company also installed one in a rental for us & that one, too, is being enjoyed. The water is clear, the ice cubes are clear, & all tastes good.

Puronics also installed a new water softener for us. It, too, works flawlessly and does a fantastic job. Dishwasher and washing machine do a much better job for us now.

Not only are we happy with the products but are very happy with the employees with whom we have dealt through Puronics. I definitely enjoy our phone conversations---you & I can always find something interesting to talk about. The employee sent to install the systems was most courteous and polite, extremely knowledgeable, very helpful, and CLEAN which is hard to do when installing a new system in an older home, especially when having to "crawl" underneath the house.

Thanks to Puronics for a job well done!!!

Sincerely,

Don & Lynne Bonino
San Martin, CA